

This email has been sent to all colleagues in London Underground

Enhancements to our network cleaning

New cleaning regimes announced today (Tuesday 10 March)

Public Health England (PHE) continues to advise that there are currently no specific concerns about using public transport. It's important, however, to do everything we can to keep our workplaces safe and to reassure our customers to keep using our services in line with PHE advice.

To support this, we're enhancing our well-established cleaning programme, which already sees our trains, stations and buses professionally cleaned daily.

With millions of journeys made every day, it's important we assess each area of our network and evaluate what cleaning solution is best in different locations.

What we're doing differently on the network?

- Using enhanced anti-viral fluid, which is used in hospitals, on Tube trains and stations to provide added protection
- Key interchanges will be cleaned more regularly than usual, including during the day
- We're using enhanced disinfectant in depots and drivers' cabs, which are already regularly cleaned with traditional disinfectant
- All buses will have regularly touched areas, such as poles and doors, carefully wiped down with a strong disinfectant every day

We're also in the final testing stages of a new, longer lasting cleaning agent that would provide anti-viral protection for up to 30 days, and hope to begin using it across the network in the next couple of weeks. This would use specialist hygiene back-pack equipment, which will be deployed to spray the new disinfectant across the network safely and quickly.

Cleaning areas where our people work

This enhanced cleaning regime sits alongside our comprehensive coronavirus (COVID-19) cleaning plans for the places where our people work, which include the disinfection of all touchpoints (handles, handrails keyboard etc) following reports of any symptomatic or confirmed cases amongst our people. We are also, of course, maintaining our routine, high standard cleaning practices.

The advice from Public Health England remains unchanged: go about your business and practice good hygiene. But, stay at home if you feel unwell.

If you need more information or advice, speak to your line manager, contact our [COVID-19 helpline](#) or use the [NHS 111 online service](#). You can find more information and resources on our **new all staff one-stop-shop**, including a regularly updated FAQ section.

Lilli Matson

Chief Safety, Health and Environment Officer



EVERY JOURNEY MATTERS